

Exporting Customer Information in iAddress to a new computer

If you are moving to a new computer and want to export your "Mailed on behalf of" customer information, please follow the steps below:

Export the envset.mdb which contains this information by going to File->Preferences and then pressing the "Export Settings" button in the bottom left:

IA Settings	×	
Settings Data Paths CA Sort US Sort		
C French	🔽 Enable Audit Trailing	
Specify NCOA server		
NCOA (SSL) Secure Transfer	OFF 💌	
Check for Updates on Startup	ON 💌	
Auto Save	ON 💌	
Auto Save AutoSave directory size: 273 MB	Go to AutoSaves	
✓ Delete auto save files after:	10 days.	
Work Folder C Default Location C Specify Location C:\Users\Carolyn\AppData\Local\iAddress\work*		
Export Settings Import Setting	ngs <u>S</u> ave <u>C</u> ancel	

This will give you the envset.mdb file which you then need to place in the data folder on the new machine.

Then go to the new computer and click on the "Import Settings" button and select the envset.mdb file that you had exported from your old computer.

IA Settings	×
Settings Data Paths CA Sort US Sor	t
English C French	Enable Audit Trailing
Specify NCOA server	
NCOA (SSL) Secure Transfer	OFF 💌
Check for Updates on Startup	ON 💌
Auto Save	ON 💌
Auto Save AutoSave directory size: 273 MB	Go to AutoSaves
✓ Delete auto save files after:	10 days.
Work Folder	
C Default Location	
Specify Location C:\Users\Carolyn\AppData\Local\iAddress\work'	
Export Settings Import Setti	ngs <u>S</u> ave <u>C</u> ancel

If you require assistance, please contact our support team at:

support@flagshipsoftware.com 416-410-6357 or 866-672-0007 ext. 3