

iAddress™ Updater

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Canada Post Task Force

The federal government has ordered a full review of Canada Post. This is not an unusual action; Canada Post's mandate is supposed to be reviewed every 5 years and the last one was in 2008. The following is a summary of the review process:

- A task force of 4 appointees is researching Canada Post and meeting with stakeholders to understand the industry and Canada Post's place within it. Their report is due at the end of the summer.
- Once the report is received, a Parliamentary Committee will begin consultation with the public and stakeholders to discuss the task force's recommendations. A final report will be submitted to the federal government in December.
- 3. The government will review the final report and decide on appropriate action in the spring of 2017.

http://www.tpsgc-pwgsc.gc.ca/examendepostescanada-canadapostreview/index-eng.html



NAMMU, Canada's mailing industry association, was asked to present to the task force on June 1, 2016 and to prepare a formal submission by June 23, 2016. The presentation highlighted the importance of the mail industry to the Canadian economy and the negative impacts of exceptional rate increases and labour disruptions or threats of labour disruptions on the industry. The presentation was very well received and NAMMU believes the task force now has a better understanding of the size and relevance of the industry when making decisions on the future of Canada Post.

How you can participate:

- Follow or post to the review's social media accounts on Twitter, Instagram, Facebook or YouTube. Links are on the website.
- Submit comments directly to the review by e-mail or mail. Addresses are also on the website
- Participate in the Public Reviews that will be held in the fall across Canada. If you would
 like information on the industry for the review, please contact executive@nammu.ca. The
 Association will be producing a fact sheet and talking points over the summer.

USPS Full Service Assessments coming in the fall

Assessments for non-compliance with the Intelligent Mail® Full-Service program go into effect in October, 2016, delayed from July, 2016. Any full-service mailings could be impacted by additional postal assessments if designated error thresholds are exceeded. Error levels are calculated on a monthly basis. Penalties are calculated by subtracting the actual error level from the threshold level, for example if the threshold is 1% and the actual level is 3%, penalties are calculated on 2% of all mailings within that calendar month.

The October 2016 assessment will be calculated on the September 2016 scorecard. No penalties are due if actual error rates are above the threshold or the postage due is less than \$50.

An invoice will be issued by the USPS and sent via email to the Verification Assessment Evaluator (VAE) on the *PostalOne!* Account. Payment or a review request must be made within 10 days of the e-mail.

Mailers should be keeping a close eye on their Mailer Scorecard and ensuring any errors are resolved. This includes errors that are made by the USPS.

Important links:

Guide to Postage Assessment :

https://ribbs.usps.gov/intelligentmail_latestnews/documents/tech_guides/GuidetoPostageAssessment.pdf



Errors and thresholds:

https://ribbs.usps.gov/intelligentmail_latestnews/documents/tech_guides/Assessable_Metrics_by_P rogram.pdf



A guide to the scorecard:

https://ribbs.usps.gov/intelligentmail_guides/documents/tech_guides/GuideToMailerScorecard.pdf



Threshold process:

https://ribbs.usps.gov/intelligentmail_guides/documents/tech_guides/ThresholdProcess.pdf



New Feature in the Newsletter

Did you notice the addition of QR codes in our newsletter? Be sure to read our September 2016 issue for more details!

Labour Disruption?

We don't know. We certainly hope not but at this point, it is up to Canada Post and CUPW to work out their differences. No action can be taken until after the "cooling off period" ends on July 2, 2016. Both sides publicly state that they are still hard at negotiations. The most up-to-date information can be found on the Canada Post website as well as the CUPW website.

Happy Summer to All!

Our newsletter takes a break over the summer and hopefully all of you get to take one too! We'll be back in September with more industry and product information and updates. In the meantime we hope you have a chance to relax and enjoy the beautiful summer sunshine. Vacation or staycation, we wish you the best!

iAddress™ Web Training

Flagship Software continues to offer Web Training!

If you are a new customer, would like a refresher course on *iAddress*™ or if you have new hires, please contact Carolyn at 1-866-672-0007 ext. 3 or <u>carolyn@flagshipsoftware.com</u> to schedule a web session.

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