iAddress[™] Cloud Quick Start Guide

iAddress[™] Cloud setup

Access the iAddress[™] Cloud software here: <u>https://online.flagshipsoftware.com</u>

Select "Register New User", enter your serial number that was provided to you by Flagship Software, and complete the form:

Login Information	Register a new user
	First Name
Email:	Last Name
Password:	Email Address:
Manager Login	Password:
Register New User	Re-Type Password:
Forgot your Niword?	Flagship Serial#:
	Register Cancel

This notification will advise you that an email has been sent to the email address registered.

iAddress™ Online Registration Confirmation / iAddress™ Confirmation de compte en ligne					
A confirmation email has been sent to your email address. After you receive the confirmation email, please follow the instruction to activate your iAddress ^{IM} Online account. Note: If you do not receive the message, please check your spam or junk folder to see if it was put there by mistake.					
Un courriel de confirmation a été envoyé. Après avoir reçu le courriel de confirmation, veuillez suivre les instructions pour activer votre iAddress™ compte en ligne. Remarque: Si vous ne recevez pas le message, veuillez vérifier votre dossier de spam ou de courrier indésirable pour voir s'il y a été placé par erreur.					
SOFTWARE • LTD	Flagship Software Ltd. 1-2 Vata Court Aurora, ON L4G 4B6 sales@flagshipsoftware.com www.flagshipsoftware.com 1.866.672.0007				

To complete the registration process, follow the instructions in the email to download an authenticator and scan the QR Code.

Once registered, log in as below. You will be prompted for the authentication code, or you can choose to send it to your email that was used to register your account by selecting "Send one time code".

Login Information	
Email:	Enter the key:
Password:	
Manager Login	(Confirm) (Cancel)
Register New User	Resend QR code? Send one time code
Forgot your password?	

Dashboard:

This view gives a snapshot of any recent jobs that have been processed, subscriptions, quota and datasets. The icons at the top are highlighted below.

🕼 🕹 🕸 🕐 🗔 😨)								
Dashboard									
Create CA job	Welcome Carolyn to iAddress™!								
View completed jobs									
Company Information			Do		nt lobe				
Customer Information			ке	ce					
	Job Name	Job Start Time	2	Tim	e of Job Completion	Elapsed Time			
	Tâche 3	2023-06-07 12	2:03:36	202	3-06-07 12:05:11	1 minutes 35 seconds			
	Job 2	2023-06-07 12	2:00:54	202	3-06-07 12:02:28	1 minutes 34 seco	onds		
	Demo Job	2023-06-07 11	1:58:05	202	3-06-07 11:59:47	1 minutes 42 seco	onds		
	Demo Job	2023-05-31 12	2:49:34	202	3-05-31 12:51:36	2 minutes 2 secor	nds		
	SEED TEST	2023-05-30 13	3:54:29	202	3-05-30 13:55:28	59 seconds			
	0235233								
Quota Number of jobs: 128 Storage space used: 53.96 MB	Subscriptions								
Datasets	Product	Remaining Subscription		Subscription Start	Subscription End				
(B) [Data 1] CA: 2023-05-12 To 2023-06-15 (Y) [Data 2] CA: 2023-06-16 To 2023-07-13	iAddress™ V	ACTIVE	ACTIVE 2023-05-01		2026-06-01				
	iAddress™ Canadian NCOA 9752610 2021-09-23 2025-10-01				2025-10-01				
	CA Geocoding ACTIVE 2019-01-01 2025-01-31								

Profile:





Change Password:





Settings:



Your serial number, name and email associated with this account will appear here:

🕼 🕹 🕸 😮 🛱 🦁	(FR)
Dashboard	User
Create CA job	Settings
View completed jobs	First Name
Company Information	Last Name
Customer Information	Receive e-mail when a job has been processed
	Si /bmit)

Company Info:



Complete your company information, including NCOA Terms of Use ID (SP or EU) as applicable, then Save Record:



Customer Information:



Add your customer profiles and save the record after each entry. Don't forget to add their mailing info (as circled):

x	Company Name* : ABC Company Ltd.	Contact Name :	Customer Address* : 1-2 Vata Court	City* : Aurora	Province* : ON	C ×
×	Company Name* : XYZ Company Ltd.	Contact Name :	Customer Address* : 1-2 Vata Court	City* : Aurora	Province* : ON	C 🗙 🗊
×	Company Name* : DCF Company Ltd	Contact Name :	Customer Address* :	City* :	Province* :	C 🗙 🗊
×	Company Name* : Flagship Software Ltd.	Contact Name : Sales dept.	Customer Address* : 1-2 Vata Court	City* : Aurora	Province* : ON	C × 🗊
	Company Name* :	Contact Name :	Customer Address* :	City* :	Province* :	C 🗙 🗊
	Postal Code* :	Country* :	Telephone Number :	Tax Rate* (13 = 13%):	Email :	
	Office Of Deposit* : List	Office Postal Code* :	Office Site Number* :	Terms of use id : EU		
Save Record	Cancel					



Subscriptions:

THIS IS AN EXAMPLE ONLY: Your version of Cloud will appear below, and any add-ons purchased.:

ጩ <i>ይ</i> /	හු 🕓 එ 😵) 🗩				
Dashboard	Settings			с I		
Create CA	Company Info			Subscr	iptions	
View com	Customer Info		Product	Remaining	Subscription Start	Subscription End
Company I	Subscriptions		iAddress™ V5 PRO Full CA	ACTIVE	2023-05-01	2026-06-01
Customer	Sood Pocords		iAddress™ Canadian NCOA	9792452	2021-09-23	2025-10-01
	Seeu Recorus		CA Geocoding	ACTIVE	2019-01-01	2025-01-31
	Address Correct					
	Postage Rates					

Seed Records:

Option to add seed records:



₲ ₽	🕸 🕓 🛱 🖗	<u></u>
Dashboard	Settings	
Create CA	Company Info	Group Records
View com	Customer Info	Group Name
Company	Subscriptions	Add Group Record
Customer	Seed Records ്വിന	
	Address Corre	tings
	Postage Rates	

Add Group, then save record:

Then add or edit seed record:

R		B)
	Group Records	Group Records
	Group Name	Group Name
	ABC Company Save Record Remove Group	ABC Company Add/Edit Seed Records Edit Group Group
	Add Group Record	Add Group Record



There is the option to edit or remove any time:

			Seed	Reco	ords for	ABC C	ompan	Ŷ		
				Seed	l Record					
First Name Jane	:	Last Na Smith	me :	Nam	ie 1 :	Name	2 :	Name 3	:	
Address 1 : 1-2 VATA	СТ	Addres	;2:	City AUI	RORA	ON	ce :	Postal C L4G 4B	ode : 6	
Edit Rec	ord	Rer	nove Seed Record							
Add seed	d record	Back t	o Groups							
Seed Re Add See	cords d Record	ls: S								
Gro	pup									
Z AB	C Compai	ny								
Next Page	•>		3							
First Name	Last Name	Name1	Name2	Name3	Company Name	Address1	Address2	City	Prov	PC
Carolyn	Trebell					1-2 VATA CT		AURORA	ON	L4G 4B6

Address Correct:

Type in an individual address and press Address Correction





Help: This directs to our customer portal where the manuals, reference info and newsletters are found.Please create an account on the portal https://www.flagshipsoftware.com/fsweb/Select The Portal to register.





Shopping Cart:



NCOA transactions can be purchased from the website by selecting the shopping cart, or you can contact Flagship Software directly at <u>ncoa@flagshipsoftware.com</u>

You have 5 minute	i to complete this form / Vous avez 5 minutes pour remplir ce formulaire	
Country		
Canada 🗸		
Province		
	× .	







Remote Support:



Training: Compete the form and press submit:

Web Training / Support Request
Name
Email
Company Name
Phone Number
Training Request
Support Request
Extra information
Submit

Remote Support will take you to our website.

Just follow these instructions:





Toggle on/off for French or English

Creating a job:



Job Setup view: (see below for job setup steps)

🚯 🛱 🚯 😯 🛱 🚱	(FI)
Job Setup 🕐	
Field Mapping ?	Customer Information
Correction Options ?	ABC Company Ltd.
Genderize ?	Edit customer
Duplicate Removal 3	Job Information
Move Update Options 🥐	Job Name: Mailing Date:
Geocoding ?	Input File: Browse No file selected. Merge into job
Filter Mailing ?	
Postal Code Targeting ?	Pages
Sort Options ?	Genderize
Export ?	 Duplicate Removal Move Update Options
Final Summary 🥐	Geocoding Filter Mailing
	Postal Code Targeting
	Sort Options
	Export
Quota	
Number of jobs: 122 Storage space used: 47,82 MR	Seed Records
Storage space used. 47.65 Mb	Add Seed Records:
Datasets	
(B) [Data 1] CA: 2023-05-12 To 2023-06-15	Group
(Y) [Data 2] CA: 2023-06-16 To 2023-07-13	ABC Company
	Next Page >

Select the customer whose job is being processed from the drop down menu:

If you are processing for your own company, this will be the first item on the list:

Customer Information	
Flagship Software Ltd. 🗵	
Flagship Software Ltd.	
ABC Company Ltd.	
XYZ Company Ltd. 니것	
DCF Company Ltd	
Flagship Software Ltd.	
Mailing Date: Input File:	Browse No file selected.
	Merge Into Job

Job Information	
Job Name:	Demo Job
Mailing Date:	2023-05-31
Input File:	Browse) aaaNew_demoListvwvt.3.xls Merge into job

Keep selecting "+" until you have merged all the required databases.

Job Information	
Job Name:	Demo Job
Mailing Date:	2023-05-31
Input File:	Browse) aaaNew_demoListvwvt.3.xls Merge into job
	Browse DEMO MERGE LIST(csv).csv (+)
	Windows/ASCII V

Job Information	
Job Name:	Demo Job
Mailing Date:	2023-05-31
Input File:	Browse) aaaNew_demoList.3.xls (Merge into job
	Browse DEMO MERGE LIST(csv).csv 🔀 😑
	Windows/ASCII V
	Browse Do Not Mail demo list.xls X +

Name the job, choose the mailing date and load your file.

If you have more than one database, select the "Merge into job" to load another database.

Pages:

Select the options as required, or press All

NOTE: Correction is processed by default

Pages
Al None
Genderize
Duplicate Removal
Move Update Options
Geocoding
Filter Mailing
Postal Code Targeting
Sort Options
Z Export

Seed Records:

Option to add seed records.



Database view: Option to use the scroll bar to see field mapping:

This will appear for each data file loaded:

Back Next Page > File #1 Mapping file aaaNew_demoListvwvt.3.xls						
R	lecords					
	FIRST NAME	LAST NAME	COMPANY NAME	ADDRESS 1	ADDRESS 2	A
	TIMOTHY EDWARD	SIMON				
	CECILE	AUDETTE				
	LINDSAY J	THOMAS				
	LEONA	GLENNON				
	<					>

Database Information:

Database informat	ion		This
Sheet:	Customer List-5656 Record	s v	31100
Header Row:	Yes No		
Revert to Import			с С
Name Field Mappi	ng		
First Name:	FIRST NAME	×)	
Last Name:	LAST NAME	×)	IVIap
Name 1:		✓ [+]	will
Name 2:		✓ (+)	in Na
Name 3:		v (+)	
		_	
Address Field Map	ping		
Address 1:	ADDRESS 1	v]+]	
Address 2:	ADDRESS 2	v +	
		✓ [X] +	
City:	CITY	~]	
Province:	PROVINCE	~)	
Postal Code ™	POSTAL CODE)	
Separate Fields	One Field City/Province 🔍 O	ne Field Citv/P	rovince/

If your file has more than 2 address fields, select the + sign to merge fields

Address Field Mapping	;	
Address 1:	ADDRESS 1	~ (+)
Address 2:	ADDRESS 2	v]+
		× X +
City:		
Province:	FIRST NAME	
Postal Code ™	LAST NAME	
💿 Separate Fields 🛡 One	COMPANY NAME	City/
	ADDRESS 1	
	ADDRESS 2	
Language Field Mappir	ADDRESS 3	
Language:	сітү 🗟	
English Indicator:	PROVINCE	
French Indicator:	POSTAL CODE	
	CUSTOMER NUMBER	
	FIRST NAME DUP	
Variable Weight/Thick	LAST NAME DUP	
Thickness (mm)	LANGUAGE	
Weight (g)	DONATION	

This shows what sheet is being used if there are multiple sheets in your datafile:



Map the names using the drop down arrow.

If you plan on processing duplicates, map the fields that will be used. Ex. Name fields. If names are combined, map in Name 1.

Address Field Mappin	g	
Address 1:	ADDRESS 1	v [+]
Address 2:	ADDRESS 2	v =
	ADDRESS 3	✓ X +
City:	CITY)
Province:	PROVINCE	~]
Postal Code 🏧	POSTAL CODE)
💿 Separate Fields 🔍 One	e Field City/Province 🔍 One	Field City/Province/PC

Three address fields are now mapped.

If your City Province PC are merged, select appropriate option

Language Field Mappin	ng (Optional)	
Language:	LANGUAGE	- V)
English Indicator:	E	
French Indicator:	F	

First Name:	FIRST NAME V	
Last Name:	LAST NAME 🗸 🗸	
Name 1:	v	Н
Name 2:		-
Name 3:	FIRST NAME	-
	LAST NAME	1
Address Field Mapping	COMPANY NAME	
· · · · ·	ADDRESS 1	
Address 1:	ADDRESS 2	1
Address 2:	ADDRESS 3	ł,
	CITY	2
City:	PROVINCE	
Province:	POSTAL CODE	
Postal Code 🚥	CUSTOMER NUMBER	
💿 Separate Fields 🔍 One I	FIRST NAME DUP	¢
	LAST NAME DUP	
	LANGUAGE	
Language Field Mappin	DONATION	l
Language:	LANGUAGE 🗸 🗸	
English Indicator:	E	
French Indicator:	F	

If the file has a language field, there is the option to map it for correction. If mapped, the address will be corrected to the language indicated.

If there are fields that contain variable weights and variable thicknesses, map these fields here. These values will be used for sort calculation.

Variable Weight/Thickness (Optional)			
Thickness (mm)	THICKNESS	~)	
Weight (g)	WEIGHT	~)	

Select the language in which the reports are required.



If there are multiple databases that will be used, click Next Page to map each database accordingly.

Select correction options as required:

NOTE: Click on the "?" for option for correction examples.





Option to Genderize:

This will add a salutation to the selected field.

Back Next Pa Perform Geno Perform C	ge > Preview Jerize Genderize			
Genderize Options Column to Genderize FNAM v Results column name FNAMPrefix				
Language Opt All English Prefixes	Language Options • All English • All French • Automatic Based on Address			
	English	French		
Masculine	Mr.	м.		
Feminine	Ms.	Mme.		
Androgynous				
No Match				
Back Next Page > Preview				

Duplicates:

If duplicate processing is required, tick Perform Duplicate Removal, and select the options required.

Example:

Back Next Page > Preview Perform Duplicate Removal Perform Duplicate Removal			
Criteria Address 1 First Name Address 2 Last Name City Name 1 Province Name 2 Postal Code Name 3			
Options 100 © % Percent Match for Name Fields ? Partial Names ? Ignore Rural Address			
Blank names are NOT duplicate ?			

If you have added a suppression list, select it here:

Select options as required, Example only:



Advanced Options:

This will allow priorities to be set, as in the example below:



NCOA processing:

 Back
 Next Page >
 Preview

 Perform Move Updates

 ✓
 Perform National Change Of Address Matching

 ✓
 Perform Do Not Mail Matching

 ✓
 Perform Enhanced Deceased Suppression Matching

 Name Options

 ✓
 Separate Name Fields

First Name:	FNAM V	
Middle Name:	~ v	
Last Name:	LNAM V	
Name Suffix:	Ý	
Company Name:	~	

Click on <u>https://www.canadapost.ca/ncoa</u> to obtain Terms of Use ID's.





Geocoding:

Geocoding will add location information to the data in your current job.

Select options as required.

Geocoding
✓ Perform Geocoding
Geocoding Settings
How do you want the returned longitude and latitude to be displayed?
Signed Degrees (e.g. 40.7486, -73.9864)
Unsigned Degrees (e.g. 40°44'55"N, 73°59'11"W)
Each address in your database can be compared to a list of postal codes. The closest postal code to
the ones on the list will be reported.
Enter your postal codes in the textbox below separated by a comma :
EX: H8H8H8,H1H1H1
OR
Unload a file containing postal codes you intend to use geocoding -
oproad a me containing postal codes you intend to use geocoding .
Browse No file selected. Pull Postal Codes

Geocode Filtering			
C C			
Filter By Distance			
Filter out any addresses that are either too far o list, or both.	r too close to the closest postal code from your		
Closer than:	Km		
Farther than: 10	Km		
Filter By Pieces			
Keep a number of the pieces closest or farthest to your list of postal codes to create a standard size mailing list of your best possible clients.			
 Closest Farthest 			
Filter Addresses that could not be Geo-Code	d.		

Perform Filter Mailing:

This will exclude records from the mailing based on the selected options below:

NOTE: Filtering records permanently changes your job.





Intelligent Selection:

Allows you to select your mailing by removing Provinces, Cities, Address Types and/or FSA^{OM}s.

Custom Exclude: An advanced custom filter that allows you to filter based on fields in your database.



Random: Allows you to choose a random mailing from within your database.



Extra Characters: Removes symbols and other characters that represent commands in certain database formats. These symbols and characters can impact printing of files later.



Blank Lines: Removes records with blank lines in fields as selected.



Sortation:

The Sort function performs presort processing on your job, grouping mail by postal code and placing mail into containers and/or bundles as required, to take advantage of discounted postage rates.

Select options based on your sort requirements, as in the examples below:



Sort Type

- Personalized Mail (Special Handling)
- Personalized Mail Machineable
- Publications Mail (Special Handling)
- Publications Delivery Facility Presort
- Publications Mail Machineable
- Incentive Lettermail Machineable

Piece Size		-	
Standard			
Oversized			
Dimensional			
Piece is Rigid			
Variable Weight/Thickne Piece Dimensions (* = require	ess red)		
Thickness:*		0	mm
Weight:*		\$	g
Length: 🕐		0	mm
Height: ?		0	mm
Max # of pieces in a bun	dle:		
Max # of pieces in a cont	ainer:		
Override Max bundle/co	ntainer #: 🗖		
Calculate			

Thickness:*	1	🗘 mm
Weight:*	15	≎ g
Length: ?	140	© mm
Height: 🕐	100	○ mm
Max # of pieces in a bundle:		100
Max # of pieces in a container:		394
Override Max bundle/c		
Calculate		

Complete based on the sort type.

Example.

Select the type of mail to be sorted.

Press Calculate to see the bundle and container information.

Select required options:

Container Type
Letterflatainer - LFT
Flat Tub
Pallet Option
None
 Pallet
 Monotainer
Brick Piling
 Brick Pile Residue (Special Permission is required) Level 3 (DCE)
Level 4 (FCP)



If this was not already set up in your default profile, choose the Office of Deposit and enter the tax rate.



Press if Pallets has been selected.



Choose the Export type from the drop-down menu.

Select your export options:



Example only – full job options not shown here:

Mailing Summary

Job Setup

Job Name: Demo Job Mailing Date: 2023-05-31 Filename 1: aaaNew_demoList.3.xls Group Records: ABC Company

Field Mapping File 1

Tablename: Customer List Header Row: Y First Name: FIRST NAME Last Name: LAST NAME Address 1: ADDRESS 1 Address 2: ADDRESS 2, ADDRESS 3 City: CITY Province: PROVINCE PC: POSTAL CODE One Field: separate Language Field: LANGUAGE Indicator E: E Indicator F: F Report Lang: 1 Delimiter Export: Excel 5.0

Correction Options

Line Formatting: NoPreference Upper Lower Case: N Use Accents: N Western Style: N Shorten Address: N Update LVRs: N Update Valids: N Minimum SERP Rural Standards: N Space in Postal Code^{CM}: Y Mixed Case Address Componenets: N City Field Length: imported Language: Automatic

Sort Options

Sort Type: PERSONALIZED_SPECIAL_HANDLING Split Bundles: Y Phantom: false Piece Size: Standard Piece Height: 100 Piece Length: 140 Variable Weight/Thickness: N Piece Thickness: 1 Piece Weight: 15 Container Type: LETTERFLATAINER Customer Number: 7654321 OOD CityProv: MISSISSAUGA ON OOD Postal Code: L4W1S2 OOD Site Number: 1029 Tax Rate: 13.0 Uncorrectable: Y Retired Postal Code: Y Questionable: Y Uncoded As Residue: N Residue: N Level 3: N Level 4: N

Export Settings

File Type: Excel 2007X Extra Control Fields: N Add Original Address Field: Y Include all fields from the original Database: Y Add Leading zeros to ListOrder: N Add Address Components: N Add Status and Comments: Y Add Correction Fields: Y Uncoded: N Foreign: N Corrected: Y Valid: Y Uncorrectable: Y Only Sorted Records: N Order Type: sort Unsorted Records at the End: N

When the record count is verified and the submit button is pressed, you will be directed to the Job Listing page where you will see the status of your submitted job(s).



	Jobs Listing			
Job Name	Customer Name	Wizard State	Job Start Time	Time of Job Completion
Demo Job	ABC Company Ltd.	Complete	2023-05-30 12:21:02	Working

Once the job is processed, there will be the option to download the job and all associated databases and reports:

			Jol	os Listing	
Download results of this job.	Job Name	Customer Name	Wizard State	Job Start Time	Time of Job Completion
RET	Demo Job	ABC Company Ltd.	Complete	2023-05-31 12:49:34	2023-05-31 12:51:36



Option to create a new job using the parameters of this job.



Option to create a new job using the results of this job.



Option to delete the job to free up storage space on the server.

Downloading the job:

Open the zipped file and save to your computer.



Example of files and reports:

Name	Туре	c
76645500000007-20230531121632c	Text Document	
👃 Demo Jobcontainer.pdf	Adobe Acrobat Document	
Demo JobContainerReport.txt	Text Document	
Demo JobCorrectedReport.txt	Text Document	
📧 Demo Jobexport.xlsx	Microsoft Excel Worksheet	
🕌 Demo JobmailingPlan.zip	Compressed (zipped) Fol	
🔒 Demo JobS_Mailing.pdf	Adobe Acrobat Document	
Demo JobS_Mailing.txt	Text Document	
Demo JobUncorrectableReport.txt	Text Document	
Demo JobV_Summary.txt	Text Document	
Demo JobValidationReport.txt	Text Document	



Your job is done!

For technical assistance, please contact <u>support@flagshipsoftware.com</u> or 1-866-672-0007, x 300

For training, please contact <u>sales@flagshipsoftware.com</u> or 1-866-672-0007, x 101.

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